

BRIDGEND COUNTY BOROUGH COUNCIL
REPORT OF THE CLERK & TECHNICAL OFFICER
COYCHURCH CREMATORIUM JOINT COMMITTEE
FRIDAY 2 DECEMBER 2016

GREEN FLAG AWARD

1. Purpose of the Report

- 1.1 The purpose of this report is to advise the Joint Committee on Coychurch Crematorium's 'mystery shop' from a Green Flag assessor.

2. Background

- 2.1 At the meeting on 9th September 2016 the Joint Committee was informed of the Crematorium's success in achieving the Green Flag Award for the seventh consecutive year.

3. Current Situation/Proposal

- 3.1 The results from a 'Mystery Shopper' were provided to the service and are included in **Appendix A**.
- 3.2 The details are encouraging and demonstrate the high standards of service received by the visitor. A further application will be submitted in January 2017.

4. Effect upon Policy Framework and Procedure Rules

- 4.1 There are no effects.

5. Equality Impact Assessment

- 5.1 There is no impact on specific equality groups and disability duties.

6. Financial Implications

- 6.1 The submission for the award cost £350 and is met from the revenue budget.

7. Recommendation:

- 7.1 The Joint Committee is asked to note the contents of the report.

**ZAK SHELL
CLERK AND TECHNICAL OFFICER
December 2016**

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Background Papers: - Joint Committee Report, 9th September 2016, Green Flag Award
- Equalities Impact Assessment Toolkit